

How do I request another tote?

If you need an additional tote, this is considered adding a 2nd garbage service through WM. Contact the Wyoming County Planning Department Curbside Collection Line at 585-786-5135 to apply. Fees are associated with additional totes and will be charged on your tax bill.

If you have questions about your tax bill, contact your tax assessor.

When is my collection day?

Your collection day may have changed when WM implemented this new program. As new routes have been created, during the first months it's anticipated that routes may need to be adjusted. To ensure collection, it's always best to have materials out by 6 a.m.

To confirm your new collection day, visit the new WM – Wyoming County-specific webpage at (home.wm.com/wyoming-county). At the top of the webpage, click 'View Schedule' then type in your address.

Do materials need to be bagged before being put in the carts?

Each cart is a little different:

- Recyclables are to be placed in the cart with the YELLOW lid and should NOT be bagged (See FAQ, "What can I recycle?")
- Garbage may be bagged or loose

What if my cart gets damaged?

Waste Management is responsible for cart maintenance and replacement. Should your bins become damaged, please contact WM at 1-800-972-4545.

WM picked up my garbage, but not recycling? (or vice versa)

Please leave both totes out for the entire day. There are two separate trucks, one for recycling & one for garbage, so it is very likely they will not be picked up at the same time.

If your recycling was missed, check the property address against green/gold list & calendar to be sure you have the correct week for recycling. To view the WM mailer with the property addresses, collection day and green/gold calendar, click this link:

<https://www.wyomingco.net/DocumentCenter/View/8955/Curbside-Collection-Pickup-Schedule-Effective-May-2-2022>

If trash/recycling recovery was not completed on the collection day, leave it out the next day and report it to the Wyoming County Planning Department Curbside Collection Line at 585-786-5135.

What is the Green/Gold Calendar & List?

WM sent out a list of the addresses in Wyoming County via mail that provides residents with their new collection day and assigns them either as a Green or Gold week, referring to recycling collection.

Trash will be collected weekly, and recycling will be collected bi-weekly on the day assigned to the property address in that list.

To view the WM mailer with the property addresses, collection day and green/gold calendar, click this link:

<https://www.wyomingco.net/DocumentCenter/View/8955/Curbside-Collection-Pickup-Schedule-Effective-May-2-2022>

What can be recycled?

- Plastic bottles & containers
- Food & beverage containers
- Paper
- Flattened cardboard & paperboard
- Glass bottles & containers

For more information, visit WM's Recycling Webpage at:
<https://www.wm.com/us/en/recycle-right/recycling-101>

Quick recycling reference guide:

<https://www.wyomingco.net/DocumentCenter/View/9554/Recycle-Right>

What is considered a bulky item?

****NOTE**** A bag of garbage is not considered a bulky item. Please click link below for the bulky item guidelines provided by WM.

<https://www.wyomingco.net/DocumentCenter/View/9552/Bulky-Waste>

I need a sticker for an extra bag of garbage

If you have any normal household garbage that is not recyclable and does not fit into your tote, you can place the excess garbage in 30 gallon bags and affix an extra capacity sticker on each bag.

Stickers can be purchased at the Wyoming County Planning Dept, Village of Perry, Town of Bennington, or Town of Warsaw for \$5 each.

After affixing the sticker to the extra bag, you can place the extra bag next to your trash cart for collection. Any bags without the sticker will not be collected.

They didn't pick up my trash/recycling

Be sure your totes are placed correctly in accordance with the guidelines sent out by Waste Management:

- Keep space between objects and carts (minimum 3ft)
- Place wheels of cart toward house
- Place tote 2ft from edge of road, with arrow facing the road
- Lid must be 75% closed
- Waste Management WILL NOT pick up carts if placed incorrectly

<https://www.wyomingco.net/DocumentCenter/View/9386/REVISED-WM-GUIDELINES-2022>

Double check that you have the correct collection day & recycling week

To confirm your new collection day, visit the new WM – Wyoming County-specific webpage at (home.wm.com/wyoming-county). At the top of the webpage, click 'View Schedule' then type in your address.

Waste Management Guidelines and Mailers

<https://www.wyomingco.net/DocumentCenter/View/8955/Curbside-Collection-Pickup-Schedule-Effective-May-2-2022>

<https://www.wyomingco.net/DocumentCenter/View/9386/REVISED-WM-GUIDELINES-2022>

<https://www.wyomingco.net/DocumentCenter/View/9555/Wyoming-County-Program-Guide-2022>